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## Spicewood SuperStorage Privacy Policy

### What Information Do You Gather About Me?

We collect from you only the personal information you voluntarily provide in order to deliver the best possible service. If you choose to process an online payment or reservation we ask you to provide us with information necessary to process your order which may include, but not be limited to, name, physical address, telephone number, email address, company name, title, credit card number, expiration date, and storage unit number.

We collect your email address so that we can send you information about your transaction and its status. We may use your email address to inform you about current offers or events. We will never sell individual personal information with anyone without your advance permission or unless ordered by a court of law. The credit card information that is collected is used strictly for billing purposes.

### Sharing Your Personal Information

Spicewood SuperStorage does not sell information to unrelated third parties. Spicewood SuperStorage does send your contact and order information to the facility that you selected for purposes of satisfying your payment or reservation.

### Changes to This Online Privacy Policy?

Spicewood SuperStorage reserves the right, at its sole discretion, to change, modify, add or remove portions of this Online Privacy Policy at any time. Accordingly, Spicewood SuperStorage recommends that you revisit this Online Privacy Policy from time to time to ensure that you are aware of the current privacy practices. Your continued use of the website following any changes signifies your acceptance of these changes.

### Session Cookies

The Spicewood SuperStorage web site, [www.spicewoodsuperstorage.com](http://www.spicewoodsuperstorage.com), uses session cookies to enable making transactions on our site. A session cookie is a small file placed on your computer which acts as a unique identifier to keep track of the information you have entered. Without the session cookie, our site cannot track the information you are entering, and you will be unable to complete your transaction.

A session cookie does not remain on your machine after you close your web browser window. Our session cookie contains none of your personal information, and cannot be used to track you around the web. It can only be used by our web site to identify the information you have entered during the transaction process which is required to complete the transaction.

### How to Enable Cookies on your Browser

Your web browser is the primary way you can control cookies. The method for changing your cookie settings will vary depending on the browser you use, but options should be similar regardless of your browser choice.

### Internet Explorer

If you are using IE 6, your cookies will be automatically controlled based on your privacy settings. If you would like to override automatic cookie control, choose Tools -> Internet Options -> Privacy -> Advanced. From this panel you can choose to override automatic cookie handling, and specify how you would like to deal with First Party and Third Party cookies. First party cookies come from the owner of the website you are visiting, third party cookies come from a different company (for instance, and advertising company). You can select "Accept", "Block", or "Prompt" – if you choose "Prompt", your browser will notify you each time a web site attempts to set a cookie on your machine, and you can choose to accept or reject the cookie. If you would like to accept session cookies, but not persistent cookies, check the box to "Always Allow Session Cookies." Please note that session cookies are required to enable shopping on many web sites, including Spicewood SuperStorage.

### Other Web Browsers

Other web browsers provide similar options; if you are using Netscape 7, cookie options can be found at Edit -> Preferences -> Privacy and Security -> Cookies. In Mozilla Firefox, cookie options are available at Options -> Privacy -> Cookies, and in Opera 7 cookie preferences are available in File -> Preferences -> Privacy.

You can also control cookies with a number of internet security packages. If you use one of these packages, please refer to the software documentation for more information.

This information is provided for reference purposes only and we take no responsibility for any legal ramifications that may result from using all or part of this information. The providing of this information in no way removes your responsibility for your own policies. You will be solely responsible for the information contained in your own refund and privacy policy.

### Online Privacy Policy

We collect from you only the personal information you voluntarily provide in order to deliver the best possible service. If you choose to process an online payment or reservation we ask you to provide us with information necessary to process your order including, but not limited to, name, physical address, telephone number, facsimile number, email address, company name, title credit card number, expiration date, and storage unit number.

We collect your email address so that we can send you information about your transaction and its status. The credit card information that is collected is used strictly for billing purposes.

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# Spicewood SuperStorage Terms and Conditions

Spicewood SuperStorage and its affiliates provide their services to you subject to the following notices, terms, and conditions.

**Promotions and Offers**

\*Subject to change. Promotions good for new customers only unless specifically offered to existing tenants. Subject to specific units and availability. Other restrictions, taxes, fees, and administrative fees, apply. See contract for full details. May not available on transfers or additional spaces. Pricing subject to change. Reservation required to guarantee price. Actual unit sizes may vary from approximate size estimate. Please inspect any unit before renting. Online pricing available only for online reservations and rentals.

**Refunds**

All rental transactions are final. If you rent a storage unit/space, you are not entitled to a refund for any unused portion of the rental period for which you have paid, including prepaid rent. Customers may rent on a monthly basis. The rental period starts on the day the lease is signed and continues up to the end of the calendar month. Rent may or may not be prorated for move-outs. In the event your account is overcharged due to an error, we will refund your account after being notified of the discrepancy.

For Merchandise Sales we will accept the return of any unopened or unused merchandise item within the first 60 days of purchase. A receipt is required to return the merchandise

**Privacy Policy**

Spicewood SuperStorage respects the privacy of its users. Please read the complete text of our privacy policy.

**Disclaimer**

This site is provided by Spicewood SuperStorage on an "as is" basis. Spicewood SuperStorage makes no representations or warranties of any kind, express or implied, as to the operation of the site or the information, content, materials, or products included on this site. Spicewood SuperStorage disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. Spicewood SuperStorage will not be liable for any damages of any kind arising from the use of this site, including, but not limited to direct, indirect, incidental, punitive, and consequential damages.

**Indemnification**

You agree to defend, indemnify and hold harmless, Spicewood SuperStorage, its contractors, and its licensors, and their respective directors, officers, employees and agents from and against any and all claims and expenses, including legal fees, arising out of your use of the website and services, including but not limited to out of your violation of any representation or warranty contained in these Terms and Conditions.